

STAFF

Dr. Raul Marquez
Orthopedic Surgeon

Dr. Sergio Rodriguez
Hand Surgeon

Dr. Rosario Parra
Anesthesiologist

Rachel Cantu
Office Manager

Patty Carrion
Business Office Manager/Billing

Vanessa Castaneda
Cashier

Gloria Garcia
Patient Registration/ Front Desk

Justina Gonzalez, PT Tech

Eddie Hinojosa
Certified Surgical Tech, CFA

Linda Hinojosa, Medical Records

Robert Huerta
Physical Therapist

Jesse Jaramillo, PT Tech

Deyla Rodriguez
Workers Compensation, Billing

Jo Ann Rodriguez,
Marketing

Liz Ruiz, Medical Assistant

Carmen Salas
Medical Staff Supervisor

Terry Salinas
EMR Specialist/Transcriptionist

Juan Vega, MRI Tech

Observed Holiday Schedule

Our office will be closed on:
Good Friday, April 2, 2010
Memorial Day, May 31, 2010

2402 Cornerstone Blvd.
Edinburg, TX
(956) 668 0060
www.drraulmarquez.com

We are excited to introduce our community newsletter!

We want to stay connected to our patients and to our community. Every other month we will reach out to our community and provide information on who we are and what we do at OSC & Sports Medicine.

OSC & Sports Medicine is led by Dr. Raul Marquez, Dr. Sergio Rodriguez and Dr. Rosario Parra. A great team of individuals work together with our physicians to facilitate treatment of our patients' needs. To the left you can see a listing of our entire staff and their job title. Each person plays an important role in our practice and is here to serve you.

We look forward to introducing you to our staff and telling you more about who they are, what they do and how they serve our patients.



New Patients: What to expect on your first visit

We want you to have a great experience on your first visit. The following will help you understand what to expect as a new patient.

First, know that a LOT has to happen before you will be actually seen by the physician. This process takes time however, everything we do will help prepare you and the doctor for a productive time together.

Yes, we have the typical paperwork that must be filled out when you are a new patient. We need all that information to be complete and accurate so we can assure you that your medical claim will be paid properly. In addition, our staff quickly verifies all information with your healthcare insurance company. We understand that you don't like financial surprises so we try our best to ensure your visit meets your expectations. If you have a co-pay due with office visits, please know that they are payable at the time of check-in.

Once we know who you are we need to start the medical assessment. Your medical history and a brief medical assessment will be entered into your electronic chart performed by one of our medical assistants. It's important for you to provide us with all the relevant information on your condition so that we can provide the best care you deserve. Oftentimes, an x-ray may be needed for proper assessment. X-rays are performed in our office prior to being seen by the physician. In this manner we are able to maximize your time with the physician and give him/her all the information they need to properly diagnose your condition and create a treatment plan for you.

If you have had x-rays or other diagnostics such as an MRI, taken prior to your appointment, please make sure to bring those films with you. More information on our practice may be found at our website:

www.drraulmarquez.com

COMPASSION RESPECT LOYALTY

We are committed to alleviating the suffering of our patients and exhibiting kindness and care towards our patients and each other.

We are committed to valuing the dignity of each individual and treat all in a courteous, equitable and professional manner.

We are committed to being advocates for our patients as well as our practice, persisting in good times and bad while always honoring our true selves and core values.

Physical Therapy Department



Mr. Robert Huerta is a Licensed Physical Therapist and heads up our PT department. Often, our surgical patients require physical therapy in order to maximize their recovery. Physical therapy will help patients increase their mobility, strength and endurance as they work to return to their daily activities.

Therapy can be hard, sometimes painful work and it helps to have someone as well-trained and highly skilled as Robert by your side in that recovery process. Affectionately known as El Barbaro, Robert has a unique personality that is humble, compassionate, vibrant and ... very funny! Often you will hear patients call Robert by his alias ... "que Barbaro!". Robert is definitely one of a kind and we're fortunate to have such a talented therapist as part of our team.

OSC Core Values

SERVICE

We are committed to providing the highest quality of patient care and will bring the best of who we are to this effort. The result of this effort will be a timely and effective response to our patients' concerns as well as the concerns of those associated with their care.

INTEGRITY

We are committed to doing the right thing at all times and in all circumstances. This will require that we be open and honest in our relationships with each other and our patients. In addition, we will work hard to honor our core values at all times.